



Self-Help Tech Support: Computer Hardware/Software/Wireless Network Repair, Customization and Optimization

Monica Oboagwina

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Many times helpdesks have limited staff to handle the high volume of support calls. This can result in higher hold times or delays in answering your technical questions. The answer may be as simple as restarting the computer. Having the knowledge of simple technical tools will help you avoid long hold times or a long conversation. Not only do you save yourself from frustration from long tech support calls but you also get your computer up and running quicker.

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