Desktop Hosting: A Developer's Guide to Unattended Communications

Bill James

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A bold new Web paradigm in-the-making, desktop hosting empowers virtually anyone to control Web communications from their personal computer. The fully-automated communication services offered by desktop hosting provide companies with a powerful new tool to help drive sales, increase customer satisfaction, and guarantee 24/7 availability. Written by a principal at one of the major players defining the desktop hosting market, this book supplies technical and non-technical readers with a practical introduction to an exciting new technology. Readers learn how to use desktop hosting tools and get valuable pointers on how to implement an array of desktop hosting solutions.

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